

## DSET1124 - Diesel Shop Management

Credits:	1 (1/0/0)
Description:	This course provides students an opportunity to visit John Deere, Case New Holland or general shops and work with on-site instructors as it relates to management procedures including parts, ordering inventory, repair order writing, payroll, employee-employer relations, customer relations and communication skills.
Prerequisites:	
Corequisites:	
Pre/Corequisites*:	
Competencies:	<ol style="list-style-type: none"> <li>1. Demonstrate professionalism.</li> <li>2. Analyze customer concerns.</li> <li>3. Design a shop layout.</li> <li>4. Analyze union policies.</li> <li>5. Evaluate employee relations.</li> <li>6. Analyze advertising options.</li> <li>7. Analyze shop management issues.</li> </ol>
MnTC goal areas:	None

\*Can be taking as a Prerequisite or Corequisite.